

Privacy Policy

Effective Date: [2025-02-17]

Welcome to **Pool Services NL** (“we,” “our,” or “us”). Your privacy is important to us, and we are committed to protecting any personal information collected through our website, <https://www.poolservicesnl.ca> (the “Website”). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Website.

1. Information We Collect

We may collect the following types of information

a) Personal Information

You may voluntarily provide personal information when interacting with our Website, including when requesting services, signing up for updates, or contacting us. This may include:

- Name
- Email address
- Phone number
- Mailing address
- Any other details you submit via contact forms or inquiries

b) Non-Personal Information

When you visit our Website, we may automatically collect certain non-identifiable information, such as:

- IP address
- Browser type and version
- Device information
- Pages visited and time spent on our site
- Referral sources (how you found our Website)
- Other website analytics data

2. How We Use Your Information

We use the information collected for purposes such as:

- Providing and managing our pool and hot tub services
- Responding to inquiries and service requests
- Sending updates, promotional offers, or newsletters (with your consent)

- Improving our Website's functionality and user experience
- Ensuring website security and preventing fraudulent activities

3. How We Share Your Information

We **do not** sell, rent, or trade your personal information. However, we may share it in the following cases:

- **Service Providers** – We may share data with third-party providers who help us operate our business (e.g., hosting, email services, payment processors).
- **Legal Compliance** – If required by law, we may disclose your information to comply with legal obligations or protect our rights.

4. Cookies & Tracking Technologies

We use cookies and similar tracking technologies to improve user experience and collect analytical data. Cookies help us:

- Recognize repeat visitors
- Customize your browsing experience
- Track and analyze Website performance

You can manage cookie preferences through your browser settings.

5. Third-Party Links

Our Website may include links to third-party websites for your convenience. However, we are not responsible for their privacy policies or content. Please review their policies before providing personal information.

6. Data Security

We take reasonable security measures to protect your personal data from unauthorized access, loss, or misuse. However, no online data transmission is completely secure, and we cannot guarantee absolute security.

7. Your Rights & Choices

You have the right to:

- Request access to the personal information we hold about you
- Request corrections or updates to your data
- Opt out of marketing emails or promotional messages
- Request deletion of your data (subject to legal obligations)

To exercise these rights, contact us at [info@poolservicesnl.ca].

8. Changes to This Privacy Policy

We may update this policy from time to time. Any changes will be posted on this page with an updated effective date.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Pinterra Property Solutions O/A Pool Services NL

21 Sagona ave, Mount Pearl, A1N 4P8, NL

Email: info@poolservicesnl.ca

Phone: 709-747-0553

Let me know if you need any adjustments, such as GDPR/CCPA compliance or specific business details.